



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

NUISANCE ABATEMENT PLAN

Licensee: HB Ontario-Franklin Corp. d/b/a Sound-bar

Premises: 226 West Ontario Street

Licenses: Tavern; Public Place of Amusement; Late Hour

License Account: 32140

The City of Chicago ("City") and the above-named Licensee have agreed to the following Nuisance Abatement Plan ("Nuisance Abatement Plan" or "Plan") in response to a summary closure order issued by the Superintendent of the Chicago Police Department ("CPD") on March 12, under Municipal Code of Chicago § 4-4-285 ("Summary Closure Order").

This Nuisance Abatement Plan is submitted to the City and the CPD. It is purposefully focused on safety and security in order to address the more critical concerns expressed to the Licensee by the City and the CPD relative to a recent incident that occurred at the licensed premises. The Plan (as applied herein) is intended to effectively reduce, or in many cases eliminate, public safety concerns. The City and the Licensee hereby agree to this Nuisance Abatement Plan in a good faith collaborating effort to provide a safer, more secure business and community environment and heightened enforcement of rules on the licensed premises to be applied immediately upon reopening.

1. Effective Date - This Nuisance Abatement Plan is effective beginning April 1, 2019.
2. Late Night Exterior Safety Plan - Licensee shall submit to the Local Liquor Control Commission a revised Late Night Exterior Safety Plan on or before April 1, 2019.
3. Security Cameras - The Licensee has installed interior and exterior video surveillance cameras and shall, at a minimum, maintain this system as follows:
 - a. Two (2) PTZ cameras with 32x zoom and 3 megapixel lens; two (2) 9x exterior bullet style cameras with 6 megapixel varifocal lens; one (1) 8 megapixel "ID Check" camera installed and positioned to capture images of all patrons entering the licensed premises and all ID's presented upon entry; two (2) exterior dome style cameras with 4 megapixel fixed, 2.8mm lens. None of the Licensee's security cameras include sound recording capabilities.

- b. All security cameras are operational twenty-four (24) hours a day, with all video footage indexed by date and time and stored for thirty (30) days. Licensee shall continue to make any and all video footage captured by its security cameras immediately available upon request of any City of Chicago agency.
 - c. All video derived from the Licensee's security cameras is and shall continue to be fed directly into two (2) video recorder (DVR) systems located in a secured office located on the second floor of 226 West Ontario St. (situated immediately above the licensed premises), with access limited to key personnel of the Licensee.
 - d. The DVRs have a combined 48 channels, with up to 12 megapixel, 30 frames per second, recording capabilities. The DVRs have 4x 6TB hard drives with a total of 24TB combined storage capability. Access to the DVR footage is limited to Licensee's owners, its General Manager (currently Lawrence Lau) and its Director of Security (currently Reginald Lomax).
 - e. The cameras are sufficiently light sensitive and provide sufficient resolution to produce easily discernible images.
 - f. The images recorded by the cameras are capable of being viewed through use of compact disc, electronic file transfer, or other digital media, and are capable of being transferred to a variety of portable form of media including, but not limited to, compact disc and digital video file.
 - g. The cameras continuously view and record images of persons and / or cars along the licensed premises' perimeter to include: (1) the entrance and alley north of Ontario Street along the east side of Franklin Street, sidewalk, and public way facing or immediately adjacent to Franklin Street and Ontario Street; (2) the parking lot located on Southeast corner of Franklin Street and Ontario Street; and (3) the interior of the licensed premises.
 - h. The cameras are able to record discernable images from a minimum distance of fifteen (15) feet in front of and on the sides of any business entrance.
4. Signage - The Licensee has posted and shall maintain signs in conspicuous and prominent locations as follows: "You are being videotaped." All signs will be posted inside the licensed premises. The Licensee further agrees to not obstruct or obscure the exterior facing windows with signs or other items so that CPD officers have a clear view into the interior.
5. Outdoor Lighting - The Licensee has installed and shall maintain adequate exterior lighting to ensure the safety of patrons and employees, to the limited extent such lighting is within the jurisdiction and control of the Licensee. The lighting is able to facilitate discernable video images from a distance of fifteen (15) feet in front of and on the sides of any business entrance. The Licensee shall ensure that the lighting is in operation on a

daily basis from 6:00 p.m. through 6:00 a.m. The Licensee will promptly notify the landlord of any issues with the exterior lighting system or if any exterior lights are not operable.

6. Police Cooperation - The Licensee and its employees and agents shall:

- a. As soon as practicable report all observed illegal activities occurring on or within sight of the licensed premises to 9-1-1. All placed calls shall be from a landline, if available, and all callers shall, at minimum, in addition to identifying the name of the business and its address, state their name and relationship to the licensed premises.
- b. Keep and maintain an "incident and activity log" that details all events requiring security or other employee intervention, illegal activity observed inside or outside of the licensed premises, and all calls placed to 9-1-1. This log shall identify the person and/or employee logging the incident and document the date, time, reason, and outcome of the event or phone call. This log shall be kept on the licensed premises for a period of one (1) year and made available to the CPD or the Department of Business Affairs and Consumer Protection ("BACP") upon request.
- c. Sign complaints and testify in court as necessary.
- d. Provide the 18th Police District with at least forty-eight (48) hours advance notice of any entertainment or other business activities (e.g., corporate parties, special concert events, etc.) scheduled to occur outside the scope of the Licensee's regular business hours.

7. CAPS – Licensee or a designated representative shall attend all CAPS (Community Alternative Policing Strategy) hospitality meetings and any other similar CPD sponsored meetings to improve awareness with community concerns of problems regarding operation of the business or within the neighborhood. The Licensee or its representative shall sign-in on an attendance sheet at all meetings.

8. Community Participation - The Licensee shall work with the local alderman and other community groups to address any issues with the operation of the business.

9. Promoters - While Licensee may enlist the services of traditional PR firms, ad agencies, event planners and the like, Licensee will not engage unlicensed "promoters" to market or promote any concert, DJ or similar entertainment activities conducted at the premises.

10. Security - The Licensee shall:

- a. Maintain a security staff of at least twelve (12) persons during all business hours to maintain security within the licensed premises and along the public way

adjacent to the licensed premises. The Licensee shall continue to patrol exterior areas outside the licensed premises for at least one (1) hour after closing.

- b. Cause security personnel to patrol within the premises to ensure patrons conduct themselves in a lawful manner. Security personnel shall be stationed at regular intervals throughout the licensed premises, with each security employee assigned primary oversight responsibility for a specific portion of the licensed premises. In addition to these security stations, Licensee shall assign at least one (1) additional security personnel to continuously patrol the licensed premises at large during business hours. Both the General Manager and Director of Security shall also regularly patrol the licensed premises during business hours.
- c. Ensure that security personnel do not carry firearms while on duty.
- d. Ensure that security personnel wear uniforms at all times while on duty that clearly identify them as security. Uniforms for exterior security personnel shall consist of black vests with metallic reflective surfaces. Uniforms for internal security personnel shall consist of black buttoned shirts. The term "SECURITY" is featured prominently on both front and back of all uniforms.
- e. Cause security personnel to immediately, unless not practicable, report any and all illegal activities occurring on or within sight of the licensed premises to 9-1-1.
- f. Maintain an "incident and activity log" that lists all events requiring their intervention and all calls placed to 9-1-1. This log shall document the date, time, reason, and outcome of the event or phone call.
- g. Require all employees, including security personnel, to sign complaints and testify in court as necessary.
- h. Station at least one (1) security member at the street address located at 226 West Ontario Street (i.e., the main building entrance) during all business hours to assist law enforcement / emergency personnel responding to any emergency occurrence involving Licensee's business operations.
- i. Enforce its "no weapons" policy by ensuring that all patrons are patted down and bags checked prior admission into the Licensed Premises.
- j. Ensure that all patrons present a valid ID prior to admission into the Licensed Premises.
- k. Photograph all ID's presented by patrons seeking admission into the Licensed Premises.
- l. Ensure that the licensed premises does not exceed its legal occupancy limit at any time.

- m. Provide regular training to security personnel, occurring at a minimum on a monthly basis, covering all elements of the Licensee's security policies and procedures.

11. Crowd / Traffic Control – Licensee shall take affirmative steps to request that potential loiterers move away from the business premises so that sidewalks and entrances to the premises are not impeded. To this end, Licensee shall:

- a. Dedicate no fewer than six (6) of its security personnel as its "door team" for said purpose during all business hours. Additionally, Licensee shall continue to patrol exterior areas outside the licensed premises for at least one (1) hour after closing.
- b. Train its door team when necessary to create and manage orderly lines for patrons waiting to enter the licensed premises, with queues starting at the entrance of the alley located on the east side of Franklin Street and north of Ontario street.
- c. Use interlocking steel barricades fixed to each other during all business hours as a crowd control tool. Licensee shall ensure that said barriers cannot be used as a weapon or means to impede law enforcement and / or emergency first responders. Licensee's door team will immediately remove said barriers at the request of law enforcement and / or emergency first responders and will receive training to do so quickly and efficiently.
- d. Train its door team to direct patrons when exiting the licensed premises to leave the area promptly and in a respectful manner. When necessary, Licensee's door team will direct ride services operating along Franklin Street between Ontario Street and Erie Street to drop off / pick up passengers efficiently and to leave the area quickly.

The agreed conditions of this Nuisance Abatement Plan are legally binding and may be enforced by City of Chicago enforcement authorities. Violations of the above-stated agreed conditions may result in reinstatement of the Summary Closure Order, under Municipal Code of Chicago § 4-4-285, the imposition of a fine, and/or suspension or revocation of all business licenses issued to the Licensee.

The agreed conditions of this Nuisance Abatement Plan shall apply to the business address and Licensee and to all officers, managers, members, partners, and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock of the licensed entity, any change of officers of the Licensee, and any person or entity who is a successor, assign, or transferee of the business, shall be subject to the same conditions as set forth in this plan.

It shall be the duty of Licensee to post this Nuisance Abatement Plan next to the business license certificates in a conspicuous place at the business address.


Licensee: HB Ontario-Franklin Corp. d/b/a Sound-bar

Premises: 226 West Ontario Street



Stefan Billen,
Secretary

03/29/19
Date Signed



Barbara Gressel, Deputy Commissioner
City of Chicago
Business Affairs and Consumer Protection

April 1, 2019
Date Signed